# You must contact the UVic Ticket Centre to reserve tickets and book specific seats.

Please expect high volumes on first sale date Limit in effect to ensure each student is guaranteed equal representation at the event

### **Sales Information**

Sales Date and Time: 19 April 2017 at 8:30am

Ticket Limit: 3 per student

Cost: \$5 each

- Online Sales: tickets.uvic.ca
- Telephone Sales: 250-721-8480

In Person Sales: UVic Ticket Centre, B103, University Centre Building, UVic

General Hours: Monday - Friday, 9:30am-4:00pm

\*\*please note early opening for ticket sales\*\*

#### **Other Important Information**

Additional Tickets: Not available at this time

Special Seating Requirements: Please call or visit the UVic Ticket Centre to purchase

**Babies and Toddlers:** Please note that all human beings must have a ticket, even babes-inarms and toddlers, this seat must be included in your ticket limit.

#### **Order fees:**

- \$2.00 per order in-person and telephone sales
- \$3.00 per order on-line sales

**Parking:** Can be purchased at any general lot meter, or in advance through:

https://parking.uvic.ca

#### **SAMPLE CEREMONY Online Booking Instructions**

#### **Setup an Account and Purchase Tickets**

- Go to tickets.uvic.ca
- Select "Login" at top right of page

https://tickets.uvic.ca/	→  →  →  UVic Ticket Centre   Upcom ×	
University of Victoria	UVic Ticket Centre Tickets	Cart Login

• Select "New Patron"

New Patron

Create a new account.

- The name of the patron must be the **name of the graduating student**, inputting an alternative name will result in a delay of ticket processing
- Enter all required information
- When finished select
   Create Account
- Please read the "Welcome to the UVic Ticket Centre Online Ticketing" page
- When finished Select Tickets at the top of the page to browse the web site,



- Find the correct event, date, and time from the Events List. Events are listed by ascending date order.
- Select
   Buy
   beside the event
- Use the drop down menu to select the section you wish to sit in. Your seat selection can be changed later on if needed.



Where would you like to sit?

**Any Section**
Main Floor (Anywhere)
Main Floor Rows E-J
Main Floor Rows K-Q
Main Floor Rows A-D
Balcony (Anywhere)
Balcony Sec. 1 (Left Side)
Balcony Sec. 2 (Left Side)
Balcony Sec. 3 (Left Side)
Balcony Sec. 4 (Centre Left)
Balcony Sec. 5 (Centre)
Balcony Sec. 6 (Centre Right)
Balcony Sec. 7 (Right Side)
Balcony Sec. 8 (Right Side)
Balcony Sec. 9 (Right Side)
Balcony Choir Loft (Behind Stage)

Select the number of tickets needed, up to the ticket limit. Please adhere to the ticket limit set by the school; exceeding the limit will result in a delay of ticket processing

Pa How many tickets do you want?



Seating is assigned. Decide if you would like all seats together, or separated to get potentially better seating

B Keep seats together or can they be separated?

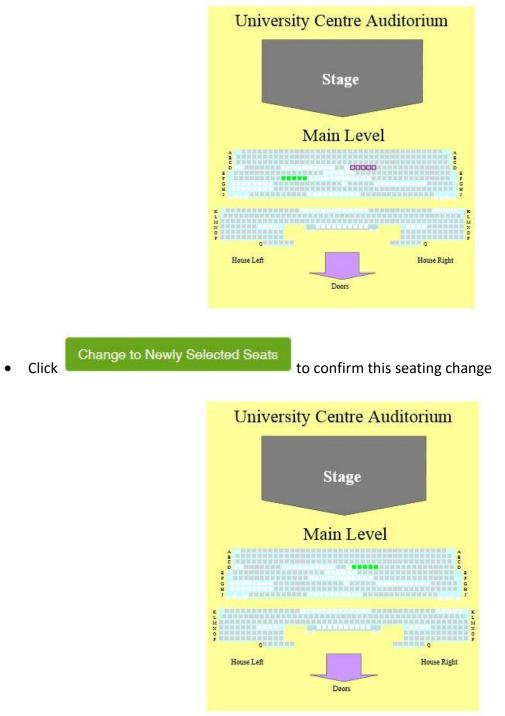
Keep My Seats Together O My Seats Can be Separated

#### Choose Your Seats

The online ticketing system will auto-select the best available seats. Next select Your currently chosen seats are highlighted in green



• If you would like different seats, click on the available seats **(solid grey squares)** that you would prefer. Your new choices of seats are highlighted in purple



- Your newly chosen seats will be displayed in green
- When satisfied with your seating selection, **check the pricing** before adding your tickets to your shopping cart. Some graduation ceremonies have more than one price for tickets, which can be chosen with the pricing drop down menu

Section	Row	Seat	Seat Notes	Price Selection	
Right Main-Door 2	D	23		Regular 3 No Cost Tickets \$0.00	~
Right Main-Door 2	D	24		Regular 3 No Cost Tickets \$0.00	~
Right Main-Door 2	D	25		Regular 3 No Cost Tickets \$0.00	~
Right Main-Door 2	D	26		Regular \$5 Tickets \$5.00	~
Right Main-Door 2	D	27		Regular \$5 Tickets \$5.00	~

- When you have reviewed your seating selection and pricing, select
- Your Cart will automatically open with the tickets you have placed on hold. Confirm ticket information

Add Tickets to Shopping Cart

Item	Qty	Description	Total	Remove
Tickets	1	GRAD SAMPLE	0.00	
		on Monday July 31 2017 at 7:30 PM		
		in the University Centre Farquhar Auditorium		
		Right Main-Door 2 /D/23 Regular 3 No Cost Tickets		
Tickets	1	Right Main-Door 2 /D/24 Regular 3 No Cost Tickets	0.00	
Tickets	1	Right Main-Door 2 /D/25 Regular 3 No Cost Tickets	0.00	
Tickets	1	Right Main-Door 2 /D/26 Regular \$5 Tickets	5.00	
Tickets	1	Right Main-Door 2 /D/27 Regular \$5 Tickets	5.00	
Fee		Order Internet Mailing 2015-16 (\$2.86)	3.00	
		GRAND TOTAL (includes all applicable taxes)	<mark>\$13.00</mark>	Remove
		Remove		
lf you w	ould like	to choose different seats or pricing, click Seside the orde	r you would	d like to
remove,	, confirm	by pressing Remove, then Continue Shopping to select other seat	s or prices	
lf you ar	e ready	to reserve the current tickets in your cart, select		

• Enter required payment information

• "How did you hear about us?" select "Family and Friends"

How Did You	E-Mail Notification	
Hear About	Family and Friends	<u>^</u>
	Print Material	
Ua?	Radio/Television	~
	Social Media	

 If you did not create the online account in the student's name, please put their name in the comments to avoid delays in processing your order

Comments	any information pertinent to this order
• Select	Continue to Step 2 of 3

• Submit payment for authorization by selecting to charge the amount to your credit card

Charge \$13.00 CAD to my credit card NOW

• When your transaction has completed and your tickets are reserved, you will receive the following message confirming your order and order number, as well as a confirmation e-mail sent to the e-mail address used to create the online account

## Step 3 of 3: Order 333752 Successful

• The confirmation e-mail will have the following subject line along with your order number

University Centre Thanks for your order (#333752)

- The confirmation e-mail does not contain your tickets; the Ticket Centre staff will be physically mailing all recognition ceremony tickets after checking all orders
- If you did not receive the confirmation message or confirmation e-mail your tickets have not been reserved. Please call the Ticket Centre if there are any issues with your order